



Individual Account Application Document Guidelines - Canada

General

- Photo or scan of document must be **clear** and **legible**
- Accepted file formats: "JPG", "JPEG", "GIF", "PDF", "PNG"

Why?

To comply with government regulations to prevent money laundering and the funding of terrorism, financial institutions such as OANDA are required by Federal law to obtain, verify and retain information that identifies each person who opens an account. In addition to the information you provided when you applied for your OANDA account, we also require copies of some of the following identification documents before we can approve your application.

Need Further Assistance?

Please feel free to contact us:

Phone: 1 877 626 3239

Email: frontdesk@oanda.com

Chat: [Here](#)

Photo ID

Requirements

- Government-issued
- Showing your photo, name, date of birth, and signature, and identification number
- Remains valid for 3 months from the date of application

Accepted Documents

- Passport (photo and signature page)
- Driver's license
- ID card
- Permanent resident card
- Employment authorization card (US only)
- Other Valid Government Issued ID
 - Hunter's License
 - Armed Forces Card

Address Confirmation

Requirements

- **Personal:** Issued in your name (we cannot accept c/o "care of" addresses)
- **Residential:** Confirms current personal residential address (we cannot accept P.O. boxes or business addresses)
- **Recent:** Dated or mailed within three months of the current date

Accepted Documents

- Bank or credit card statement
- Utility/bas/water bill
- Telecommunications bill
- Driver's license
- Pay Stub
- Insurance bill, statement or letter
- Tenancy / lease agreement for residence (entire document required)
- Bill, statement or letter from tax regulator

Bank Verification

Requirements

- Deposit account (we cannot accept TFSA, RRSP or RESP accounts) statement, credit card statement, or loan account statement
- Bank letterhead/logo must be visible
- Your name
- The account type (chequing/savings) or name
- Account number

Accepted Documents

- Bank account statement (electronic or physical)
- Credit card statement (electronic or physical)
- Direct deposit form with bank stamp
- OANDA Proof of Direct Deposit Form with bank stamp

Certified ID

Requirements

- Photo ID (photo ID guidelines apply) certified by a regulated professional (e.g. dentist, pharmacist, or medical doctor)
- Certifier must indicate on the copy of your documents that they "certify this to be a true and accurate copy of the original document"
- Certifier's stamp, signature, and the current date

