Why?

To comply with government regulations to prevent money laundering and the funding of terrorism, financial institutions such as OANDA are required by Federal law to obtain, verify and retain information that identifies each person who opens an account. In addition to the information on the online application, we also require copies of some of the following identification documents before you are able to open an account.

Photo Identification

This document must be a government-issued photo identification that clearly displays your photo and includes your name, date of birth, signature, and identification number. The document must be valid for 3 months from the date of application.

Address Confirmation

Personal bill/statement issued in your name (we cannot accept c/o “care of” addresses). Must be a residential address (we cannot accept P.O. boxes or business addresses). The document must also be recently issued (dated or mailed within three months of the current date).
Social Security Number

If the number provided upon registration cannot be validated: A legible, signed scan/image will be requested. If the document is stamped “Valid for Work Only With DHS Authorization”, please include a valid US Visa entry document or similar (Permanent Resident Card or Employment Authorization Card).

Notarized Documentation

The information provided on the online application is sent to Equifax to verify your identity electronically. If the results of this process indicate you’ve been a victim of fraud or have a consumer security freeze on your data, notarized documentation will be requested. Documents can be notarized through a Notary Public. You may find a list of notary publics through the Secretary of State website of your respective state.

Our regulators, the National Futures Association (NFA) and the Commodity Futures Trading Commission (CFTC), requires OANDA to follow extensive anti-money laundering and due diligence guidelines. To comply with these guidelines, our Know Your Customer (KYC) policy is to gather sufficient documentation to identify our clients and information to understand all our customer’s source of funds and wealth. This information is kept strictly confidential.

Need Further Assistance?
Email: frontdesk@oanda.com
Live Chat: Click here